

## RTM10 Real Time Performance & Threat Management

### How's your Infor Lawson solution running?

Your Infor Lawson solution is an enterprise class solution that helps you run your business. You need to ensure you are running at peak performance at all times, and if not, you need to know why. Are your processes being followed? Is your data being exploited but you don't even know about it? Through our RTM10 platform, we deliver the data and timely decision analytics to help you make the right decision on time, every time.

#### 24/7 Real Time Monitoring

- Infor Lawson environments.
- Third party products and components.
- Extensive system and process oriented analytics
- Included in iTK's Managed Services.



#### Operational Best Practice

RTM10 is a performance management platform that brings best of breed automation to the management of your Infor enterprise investments.



#### Cyber Threat Monitoring

Global phishing expeditions for your data are now a daily occurrence. Monitoring for these types of activities is imperative to keep your enterprise data safe and secure.



#### Optimal Performance

The leading Performance and Threat Management solution, specifically designed for Infor Lawson solutions since 2004.



# BeyondPerformance

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### Performance Management | Threat Management | Performance Analytics.

iTK delivers comprehensive application performance management for the Infor Lawson market with RTM10. Whether you are considering a new implementation or you have an existing implementation of Infor Lawson, you need the proper platform to ensure that your business applications are running optimally and that you are able to diagnose performance or threat related issues.



Designed specifically for  
the Infor Lawson Suite.

Integrated threat  
management safeguards  
users from cyber threats


Real time analytics and  
alerts guide you to  
operational bliss.

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## Enhance Infor Lawson and your peace of mind.

iTK's product enhancements include a feature for monitoring exception conditions, which allows administrators to collect exception detail without sifting through large amounts of irrelevant data. In addition, RTM10 now stores application performance data for extended periods, allowing for capacity planning, application trending and historical use analysis. In today's world of complex technologies stacks that ERP solutions such as Infor Lawson utilize, it is critical that you have continual baseline information to reference when changes in the enterprise occur.



"With the expense of post go-live maintenance and support representing up to 80 percent of current operational budgets and up to 40 percent of total life-cycle costs, companies must carefully manage their enterprise applications throughout their long-term life cycle in order to squeeze costs and maximize business benefits."

Derek Prior | Research Director, AMR