



Beyond

ONLY A FEW SLOTS REMAINING

For a limited time, we are offering trial slots. Find out today how you can test drive the experience and find your way to Lawson ERP bliss. Contact Ron Dykstra at rdykstra@itktechnologies.com for signup information.

Managed Services & RTM10

FULL | SPECTRUM LAWSON ERP MANAGED SERVICES

Average time savings and productivity gains.*

42%

Mitigated risk by reducing downtime.*

64%

Lowered resource and infrastructure costs.*

39%

* Based on current customer base.

**REAL-TIME THREAT
MANAGEMENT...**

ERP ADMINISTRATION & SECURITY MANAGEMENT

Whether you are going to the Cloud, are hosted, or want to remain on premise, many clients are finding it difficult to keep up with the ever increasing complexities of running Lawson's ERP system. Managed Services may just be the answer for you.

+ MONITORING

You get the use of our deep technical and functional analytics via our Real Time Performance & Threat Management Monitoring (RTM10) solution at no additional cost. By combining just the right blend of application, environment and transaction data analytics we transform your now reactive, break-fix, Lawson support infrastructure into an all knowing, preemptive striking, self-healing, performance nurtured, state of Lawson ERP bliss.

RTM10



Visit us at www.itktechnologies.com

FLEXIBLE

CREATE YOUR OWN PLAN WITH AS MUCH OR AS LITTLE SERVICE AS YOU NEED...

iTK offers complete flexibility and transparency - whether you need support for your admin team or complete managed services, iTK's Managed Services offering is customized to your particular needs. You choose the services you need.

- You have access to a team of system administrators, Lawson administrators, database, network, and security analysts with an average of 19 years experience.
- Choose the number of consulting hours per month.
- Choose the tasks you would like completed.
- Depending on the level of service, you get a full technical upgrade (RICE elements may add additional cost) within the 3 year period included in the monthly fee.
- Up to 24 by 7 monitoring within the SLA agreement.
- Cyber threat monitoring over and above Lawson security.
- Approva's award winning process monitoring and separation of duties modules platform.
- Load Testing
- Disaster Recovery
- Infor License Review & Audit

HUGE COST SAVINGS

Ensure system integrity and reliability with no lapse in coverage due to PTO.

Eliminate loss with no training costs and no turnover costs should your administrator leave.

Administer more efficiently with high powered analytics coupled with true ERP Artificial Intelligence backed by one of the most respected technology teams in business.